

# User scenario, Thomas

Thomas is in his office preparing for an upcoming project deadline. While his team generally works well together, he's noticed subtle signs of tension during recent meetings. He worries these small issues could grow into bigger conflicts if left unchecked.

Balancing leadership responsibilities with administrative tasks is challenging, and he wants a clear picture of team morale without spending hours on it.

Thomas logs into Trustpulse to create the first survey that is supposed to check psychological safety. He creates the team and sets up distribution in just a few clicks. The process feels smooth and intuitive, giving him confidence that he's taking proactive steps.

By the end, Thomas feels relieved—he's on the path to gaining better control over his team's status and feels more confident about addressing any issues that might surface.

