#### Add new team

Team page: I was confused about the name, I wondered if it was the name of the people who were going to take the test first. Team page: teams together here like Malin and Pernille "Go to team page" button: But What do I do if I want to update my team later? I can't go there before I have made a team? Pernille Fristad

### Confusion

Didn't understand Confused if he can add do all of them what the buttons (tasks) or just 1). I know that. were: "Are these some of them? to get help? or to see the team/ Pernille Fristad Pernille Fristad channel etc when I'm done with the Distribution channel: Does Slack: Can you choose to add multiple Distribution one have to add each and order, because of the every person or does it go numbers, but I get out to "everyone"? confused when I can press in multiple places. Pernille Fristad

### Other

Overall experience:
I would like to test more. I Her role as a leader: I really enjoy bringing together so many different types of people and with different types of knowledge to create something cool. There are so many different perspectives on things and innovation. And then there is also the challenge of bringing together so many different types of These need a UX Designer people. So it's both. Pernille Fristad

Pernille Fristad

### Need for (more) onboarding

I would like to have onboarding on how to set up Slack or Teams. pages in the onboarding everything that is here. Pernille Fristad Pernille Fristad Pernille Fristad Home page: I would like a Didn't quite understand what the text that explains a little complex page, so maybe the first time you're here surveys was about, where they you should get even mor were and why the surveys guidance about what mattered. After a good explanation about how the Pernille Fristad Pernille Fristad members get the surveys, how the surveys looked, the difference between them etc. she Home page:
I had logged in and seen it
here, so I think I had been thought the platform made more went straight to creating a

## **Unmet Expectations**

see checkboxes like that it is

The main thing the checkboxes on each tasks. She wanted to check them.

Suggestions

Maybe it could be

a small arrow

buttons in the

welcome page?

Like "Go to the

Maybe the

checked icon

the task was

there at all

Team page: I wish then

was more information,

with a button below or

skeleton of what it will

look like.

Pernille Fristad

a short text and preferal

could come after

done and not be

surveys + arrow".

next to the

Maybe the

buttons and

checkboxes

want to find

could change

places? Cause I

where to click

The order of the steps:

In my mind, I would first

channel and then create

add the distribution

Distribution channel:

have a team where you

Slack. Then you should

for some, or have

team, the same

Pernille Fristad

everyone in the same

distribution channels.

have, not everyone is on

set up distribution with

Slack for some, and emai

For example, you might

Checkboxes in welcome page: I have to click the ones that are relevant to me,

She thought she check off the checkboxes that were important to her/she wanted

Gets confused when he has created a team and thinks it is the team page. and doesn't understand

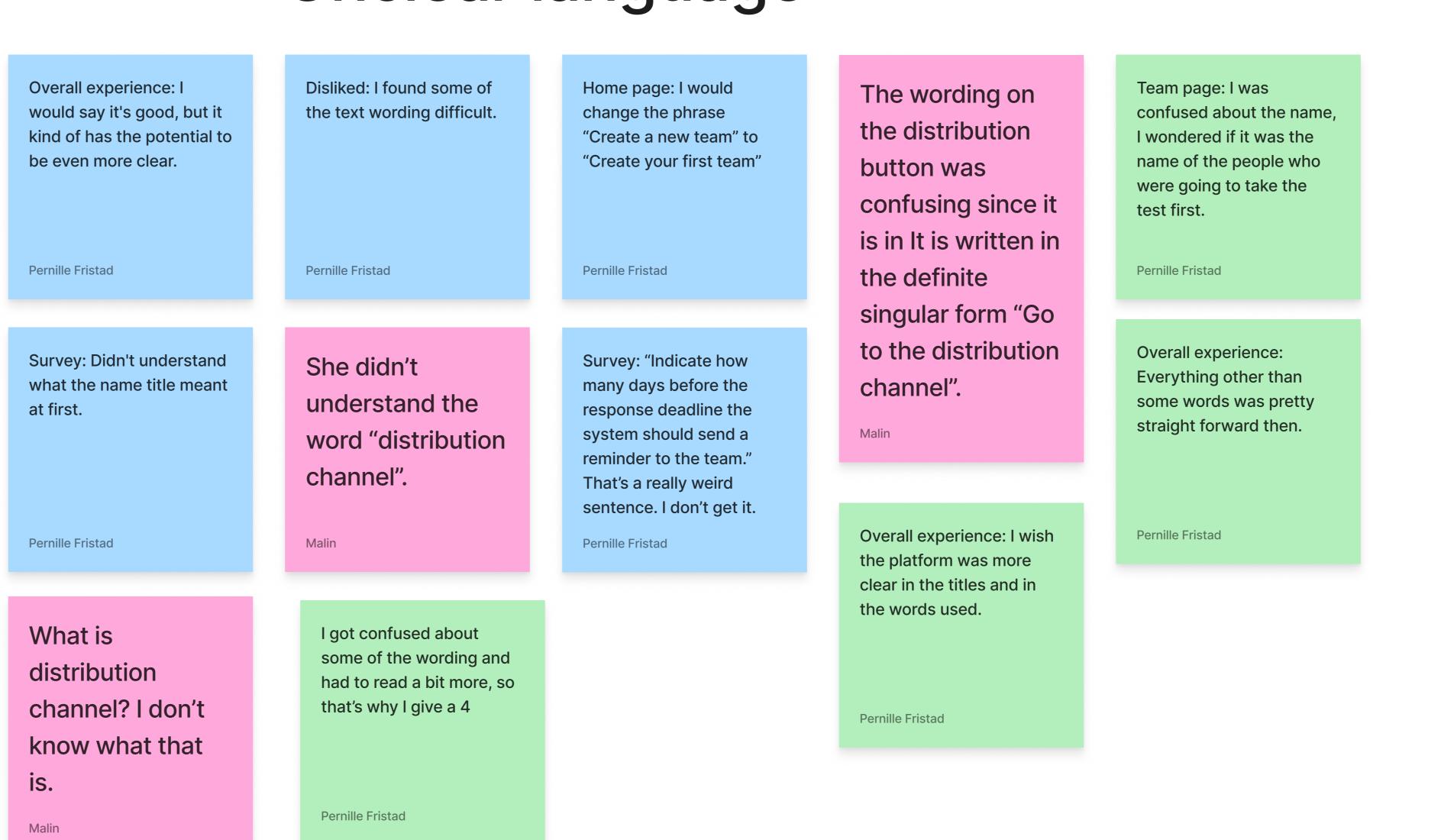
why he can't edit the team

Why can't I add more details Only name and

### Navigation

necklist: am a person who likes to ick around and navigate e site	Checklist: Now that I have completed all the tasks, I will then cross it out.  Pernille Fristad	I think that if I click the checkbox on "Make a new team" I get sent to a new form
would have probably		where I can do
vould have probably nmediately started by st setting up a team, and en done some research	Home page: But I might have looked at the other tabs here, too. But there wouldn't be	that.  Malin
nd saw if it worked.	anything there anyway.  Pernille Fristad	Team page: I don't see the point in looking at the other pages because there won't be
		anything there.  Pernille Fristad

# Unclear language



#### Positive

She really liked go back to the home page easier to complete all the the way tasks steps when I get a every time and I can use checklist with all the steps were sat up when she first understood it. She thought it Pernille Fristad gave a good overview of what Checklist and homepage: had to be done. So I think it was nice to The checklist helped me that it is nice to see the have the step-by-step quite a bit. Otherwise I whole process with all the guide that showed me a think I would have just little bit how I should I get curious on Pernille Fristad the dashboard. It She thought the that kind of welcome page information about was useful, my team. I think especially when that page is very she got to see the good and current landing

She wouldn't know what to do without the schedule the next survey welcome page. It gave the pop-up checkbox meaning.

I wouldn't know without the popup checkbox.

Team: It's so hard to come up with names. I think it was nice to have suggestions for titles. It's always hard to come up with good titles.

Pernille Fristad

I like that I don't have to go back to the home page every time and can use the pop-up checklist

She liked the

dashboard and

it was by herself.

When the team

Now the create

checked (in the

pop up checklist).

That's how it

works. I get it

team task is

was created: "Oh!

understood what

# Checklist thoughts

button and wants to see make sense that you can't the checklist can't create a distribution channel before you've lock on it so I had to follow know what to do first. Pernille Fristad Pernille Fristad She didn't see I like that I don't have to which task I want to do go back to the home page much value in the first. Maybe I could just de every time and can use attention to it, if it hadn't any of the tasks. "congratulation" the pop-up checklist forced me to, in a way. So that if I could have just removed it, I probably would have. And then just Pernille Fristad messed around, and then Pernille Fristad

## 1 to 5 of the experience

1 to 5 of experience (Top She gave the is 5): I would give it a 4. is 5): I would give it a 3. experience a 3. It was quite a bit initial confusion, but when she understood it, she liked it.

### Distribution channel

is our main oution channel	We also use e-epost as Distribution channel
Fristad	Pernille Fristad
oution channel: Uses / Slack.	Email: Can I add to my contact list and then add people?
Fristad	Pernille Fristad